

# CONTACT INFORMATION FOR STUDENT COMPLAINT PROCESSES\*

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Distance Education students, who have completed the internal institutional grievance process and the applicable state grievance process, may appeal non-instructional complaints to the FL-SARA PRDEC Council. For additional information on the complaint process, please visit:  
[fldoe.org/sara/student-concerns.shtml](http://fldoe.org/sara/student-concerns.shtml)

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**ALABAMA**

Alabama Commission on Higher Education  
PO Box 302000  
Montgomery, AL 36130-2000  
[accs.cc/index.cfm/school-licensure/complaints/](http://accs.cc/index.cfm/school-licensure/complaints/)

**ALASKA**

Alaska Commission on Postsecondary Education  
PO Box 110505  
Juneau, AK 99811-0505  
[acpe.alaska.gov/ABOUT\\_US/Consumer\\_Protection](http://acpe.alaska.gov/ABOUT_US/Consumer_Protection)

Alaska Office of Attorney General  
Consumer Protection Unit  
1031 West Fourth Avenue, Suite 200  
Anchorage, AK 99501  
[attorney.general@alaska.gov](mailto:attorney.general@alaska.gov)  
[law.alaska.gov/department/civil/consumer/cp\\_complaint.html](http://law.alaska.gov/department/civil/consumer/cp_complaint.html)

**ARIZONA**

Arizona State Board for Private Postsecondary Education  
1400 West Washington, Room 260  
Phoenix, AZ 85007  
[ppse.az.gov/complaint](http://ppse.az.gov/complaint)

**ARKANSAS**

Arkansas Higher Education Coordinating Board  
Arkansas Department of Higher Education  
114 East Capitol Avenue  
Little Rock, AR 72201  
[ADHE\\_Info@adhe.edu](mailto:ADHE_Info@adhe.edu)  
[adhe.edu/students-parents/colleges-universities/student-grievance-form](http://adhe.edu/students-parents/colleges-universities/student-grievance-form)

Arkansas State Board of Private Career Education  
501 Woodlane, Suite 312S  
Little Rock, AR 72201  
[sbpce@arkansas.gov](mailto:sbpce@arkansas.gov)  
[sbpce.arkansas.gov/complaint-process](http://sbpce.arkansas.gov/complaint-process)

**CALIFORNIA**

California Bureau for Private Postsecondary Education  
PO Box 980818  
West Sacramento, CA 95798-0818  
[bppe@dca.ca.gov](mailto:bppe@dca.ca.gov)  
[bppe.ca.gov/forms\\_pubs/complaint.pdf](http://bppe.ca.gov/forms_pubs/complaint.pdf)

**COLORADO**

Colorado Department of Higher Education  
1560 Broadway, Suite 1600  
Denver, CO 80202  
[highered.colorado.gov/Academics/Complaints/default.html](http://highered.colorado.gov/Academics/Complaints/default.html)

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## **CONNECTICUT**

Connecticut Department of Higher Education  
61 Woodland Street  
Hartford, CT 06105-2326  
[info@ctdhe.org](mailto:info@ctdhe.org)

Connecticut Department of Consumer Protection  
165 Capitol Avenue, Room 110  
Hartford, CT 06106  
[trade.practices@ct.gov](mailto:trade.practices@ct.gov)  
[ct.gov/dcp/cwp/view.asp?q=506512](http://ct.gov/dcp/cwp/view.asp?q=506512)

Consumer Complaint Hotline: (800) 842-2649

## **DELAWARE**

Delaware Higher Education Office  
Carvel State Office Building, 5th Floor  
820 North French Street  
Wilmington, DE 19801-3509  
[dheo@doe.k12.de.us](mailto:dheo@doe.k12.de.us)

Delaware Attorney General  
Consumer Protection Wilmington:  
820 North French Street 5th floor  
Wilmington, DE 19801  
[consumer.protection@state.de.us](mailto:consumer.protection@state.de.us)

## **DISTRICT OF COLUMBIA**

Office of the State Superintendent of Education  
Education Licensure Commission  
810 First Street NE, 9th Floor  
Washington, DC 20002  
[osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints](http://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints)

## **FLORIDA**

Florida Commission on Independent Education  
325 West Gaines Street, Suite 1414  
Tallahassee, FL 32399-0400  
[Commissioner@fldoe.org](mailto:Commissioner@fldoe.org)  
[fldoe.org/sara/student-concerns.shtml](http://fldoe.org/sara/student-concerns.shtml)

## **GEORGIA**

Georgia Nonpublic Postsecondary Education Commission  
2082 East Exchange Place, #220  
Tucker, GA 30084-5334  
[gnpec.org/gnpec-authorized-school-complainant-form/](http://gnpec.org/gnpec-authorized-school-complainant-form/)

## **HAWAII**

Hawaii State Board of Education  
PO Box 2360  
Honolulu, HI 96804  
[ocp@dcca.hawaii.gov](mailto:ocp@dcca.hawaii.gov)  
[hawaii.gov/dcca/ocp/consumer\\_complaint](http://hawaii.gov/dcca/ocp/consumer_complaint)

## **IDAHO**

Idaho State Board of Education  
Attn: State Coordinator for Private Colleges and Proprietary Schools  
650 West State Street  
PO Box 83720  
Boise, ID 83720-0037

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## **ILLINOIS**

Illinois Board of Higher Education  
431 East Adams Street, 2nd Floor  
Springfield, IL 62701-1404  
[info@ibhe.org](mailto:info@ibhe.org)  
Institutional Complaint Hotline: (217) 557-7359

Illinois State Board of Education  
100 North 1st Street  
Springfield, IL 62777  
[webprod1.isbe.net/contactisbe/](http://webprod1.isbe.net/contactisbe/) (email)

Illinois Attorney General  
Consumer Fraud Bureau  
500 South Second Street  
Springfield, IL 62706  
[illinoisattorneygeneral.gov/consumers/](http://illinoisattorneygeneral.gov/consumers/)

Consumer Fraud Hotline: (800) 243-0618

## **INDIANA**

Indiana Commission on Proprietary Education  
Attn: Director of Regulatory Compliance  
302 West Washington Street, Room E201  
Indianapolis IN 46204  
[in.gov/bpe/2329.htm](http://in.gov/bpe/2329.htm)

## **IOWA**

Iowa College Student Aid Commission  
603 East 12th Street, 5th Floor  
Des Moines, IA 50319  
[info@iowacollegeaid.gov](mailto:info@iowacollegeaid.gov)  
[iowacollegeaid.gov/sdrf-start](http://iowacollegeaid.gov/sdrf-start)

## **KANSAS**

Kansas Board of Regents  
1000 Southwest Jackson Street, Suite 520  
Topeka, KS 66612-1368  
[kansasregents.org/academic\\_affairs/private\\_out\\_of\\_state/complaint\\_process](http://kansasregents.org/academic_affairs/private_out_of_state/complaint_process)

## **KENTUCKY**

Kentucky Council on Postsecondary Education  
1024 Capital Center Drive, #320  
Frankfort, KY 40601-7512  
[cpe.ky.gov/campuses/consumer\\_complaint.html](http://cpe.ky.gov/campuses/consumer_complaint.html)

Kentucky Board of Proprietary Education  
911 Leawood Drive  
Frankfort, KY 40601-3319  
[kcpe.ky.gov/forms/formtofileacomplaint.pdf](http://kcpe.ky.gov/forms/formtofileacomplaint.pdf)

Office of the Attorney General  
Capitol Suite 118  
700 Capitol Avenue  
Frankfort, KY 40601-3449  
[consumer.protection@ag.ky.gov](mailto:consumer.protection@ag.ky.gov)  
[ag.ky.gov/family/consumerprotection/complaints/Pages/default.aspx](http://ag.ky.gov/family/consumerprotection/complaints/Pages/default.aspx)

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**LOUISIANA**

Louisiana Board of Regents  
PO Box 3677  
Baton Rouge, LA 70821-3677  
[regents.louisiana.gov/page/StudentComplaints](http://regents.louisiana.gov/page/StudentComplaints)

**MAINE**

Maine Department of Education  
Complaint Investigator  
23 State House Station  
Augusta, ME 04333-0023  
[jonathan.braff@maine.gov](mailto:jonathan.braff@maine.gov)

Maine Attorney General  
Consumer Protection Division  
6 State House Station  
Augusta, ME 04333  
[maine.gov/ag/consumer/complaints/complaint\\_form.shtml](http://maine.gov/ag/consumer/complaints/complaint_form.shtml)

**MARYLAND**

Maryland Higher Education Commission  
839 Bestgate Road, Suite 400  
Annapolis, MD 21401-3013  
[mhec.maryland.gov/institutions\\_training/Pages/career/pcs/complaint.aspx](http://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx)

Maryland Attorney General  
Consumer Protection Division  
200 Street Paul Place  
Baltimore, MD 21202  
[consumer@oag.state.md.us](mailto:consumer@oag.state.md.us)  
[www.marylandattorneygeneral.gov/Pages/Complaints/general.aspx](http://www.marylandattorneygeneral.gov/Pages/Complaints/general.aspx)

Consumer Protection Hotline: (410) 528-8662

**MASSACHUSETTS**

Massachusetts Board of Higher Education  
One Ashburton Place, Room 1401  
Boston, MA 02108  
[www.mass.edu/forstufam/complaints/complaints.asp](http://www.mass.edu/forstufam/complaints/complaints.asp)

**MICHIGAN**

Michigan Department of Labor & Economic Growth  
Office of Postsecondary Services  
Proprietary School Unit Staff  
201 N. Washington Square  
Lansing, MI 48913  
[www.michigan.gov/documents/lara/Post-Secondary\\_Student\\_Complaints\\_498839\\_7.pdf](http://www.michigan.gov/documents/lara/Post-Secondary_Student_Complaints_498839_7.pdf)

**MINNESOTA**

Minnesota Office of Higher Education  
1450 Energy Park Drive, Suite 350  
St. Paul, MN 55108-5227  
[www.ohe.state.mn.us/pdf/ComplaintForm.pdf](http://www.ohe.state.mn.us/pdf/ComplaintForm.pdf)

Minnesota Attorney General's Office  
1400 Bremer Tower  
445 Minnesota Street  
St. Paul, MN 55101  
[www.ag.state.mn.us/Office/Complaint.asp](http://www.ag.state.mn.us/Office/Complaint.asp)

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### **MISSISSIPPI**

Mississippi Commission on College Accreditation  
3825 Ridgewood Road  
Jackson, MS 39211-6453

Mississippi Commission of Proprietary Schools and College Registration  
3825 Ridgewood Road  
Jackson, MS 39211-6453

Consumer Protection Division  
Office of the Attorney General  
State of Mississippi  
PO Box 22947  
Jackson, Mississippi 39225-2947  
[ago.state.ms.us/index.php/contact](http://ago.state.ms.us/index.php/contact) (email)  
[ago.state.ms.us/divisions/consumer-protection/](http://ago.state.ms.us/divisions/consumer-protection/)

### **MISSOURI**

Missouri Department of Higher Education  
205 Jefferson Street  
PO Box 1469  
Jefferson City, MO 65102-1469  
[info@dhe.mo.gov](mailto:info@dhe.mo.gov)

### **MONTANA**

Montana Board of Regents  
Office of Commissioner of Higher Education  
Montana University System  
2500 Broadway Street  
PO Box 203201  
Helena, MT 59620-3201

Montana Office of Consumer Protection  
2225 11th Avenue  
PO Box 200151  
Helena, MT 59620-0151  
[contactocp@mt.gov](mailto:contactocp@mt.gov)  
[dojmt.gov/consumer/consumer-complaints/](http://dojmt.gov/consumer/consumer-complaints/)

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## **NEBRASKA**

Nebraska Coordinating Commission for Postsecondary Education  
PO Box 95005  
Lincoln, NE 68509-5005

Nebraska Department of Education  
Investigations Office  
301 Centennial Mall South  
PO Box 98987  
Lincoln, NE 68509-4987  
[www.education.ne.gov/CC/complaint.pdf](http://www.education.ne.gov/CC/complaint.pdf)

Nebraska Attorney General  
Consumer Protection Division  
2115 State Capitol Parkway  
Lincoln, NE 68509  
[protectthegoodlife.nebraska.gov/file-consumer-complaint](http://protectthegoodlife.nebraska.gov/file-consumer-complaint)

Consumer Protection Hotline: (800) 727-6432

## **NEVADA**

Nevada Commission on Postsecondary Education  
3663 East Sunset Road, Suite 202  
Las Vegas, NV 89120  
[ag.nv.gov/Complaints/File\\_Complaint/](http://ag.nv.gov/Complaints/File_Complaint/)

## **NEW HAMPSHIRE**

New Hampshire Postsecondary Education Commission  
3 Barrell Court, #300  
Concord, NH 03301-8531  
[my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx](http://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx)

## **NEW JERSEY**

NJ Commission on Higher Education  
PO Box 542  
Trenton, NJ 08625-0542  
Phone: 609-292-4310  
[nj\\_che@che.state.nj.us](mailto:nj_che@che.state.nj.us)

New Jersey Department of Labor and Workforce Development  
1 John Fitch Plaza  
PO Box 110  
Trenton, NJ 08625-0110  
[schoolapprovalunit@dol.state.nj.us](mailto:schoolapprovalunit@dol.state.nj.us)  
[lwd.dol.state.nj.us/labor/forms\\_pdfs/edtrain/Conflict%20Resolution%20Questionnaire.pdf](http://lwd.dol.state.nj.us/labor/forms_pdfs/edtrain/Conflict%20Resolution%20Questionnaire.pdf)

New Jersey Division of Consumer Affairs  
124 Halsey Street  
Newark, NJ 07102  
[njconsumeraffairs.gov/Pages/File-a-Complaint-old.aspx](http://njconsumeraffairs.gov/Pages/File-a-Complaint-old.aspx)

Office of the Secretary of Higher Education (OSHE)  
[state.nj.us/highereducation/OSHEComplaintInstructions.shtml](http://state.nj.us/highereducation/OSHEComplaintInstructions.shtml)

## **NEW MEXICO**

New Mexico Higher Education Department  
2048 Galisteo Street  
Santa Fe, NM 87505  
[hed.state.nm.us/institutions/complaints.aspx](http://hed.state.nm.us/institutions/complaints.aspx)

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## **NEW YORK**

New York Office of College and University Evaluation  
New York State Education Department  
5 North Mezzanine  
Albany, NY 12234  
[ocueinfo@mail.nysed.gov](mailto:ocueinfo@mail.nysed.gov)  
[www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html](http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html)

New York Bureau of Proprietary School Supervision  
New York State Education Department  
99 Washington Avenue, Room 1613 OCP  
Albany, NY 12234

New York State Department of State  
Division of Consumer Protection  
Consumer Assistance Unit  
5 Empire State Plaza, Suite 2101  
Albany, NY 12223-1556  
[dos.ny.gov/consumerprotection/form/complaintform1.asp](http://dos.ny.gov/consumerprotection/form/complaintform1.asp)

## **NORTH CAROLINA**

North Carolina Community College System Office of Proprietary Schools  
200 West Jones Street  
Raleigh, NC 27603  
[nccommunitycolleges.edu/complaint-procedures-and-forms](http://nccommunitycolleges.edu/complaint-procedures-and-forms)

North Carolina Consumer Protection  
Attorney General's Office  
Mail Service Center 9001  
Raleigh, NC 27699-9001  
[ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx](http://ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx)

## **NORTH DAKOTA**

North Dakota Department of Career and Technical Education  
State Capitol, 15th Floor  
600 East Boulevard Avenue, Dept. 270  
Bismarck, ND 58505-0610  
[cte@nd.gov](mailto:cte@nd.gov)

North Dakota Consumer Protection Division  
Office of Attorney General  
Gateway Professional Center  
1050 East Interstate Avenue, Suite 200  
Bismarck, ND 58503-5574  
[attorneygeneral.nd.gov/consumer-resources/consumer-complaints](http://attorneygeneral.nd.gov/consumer-resources/consumer-complaints)

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**OHIO** Ohio State Board of Career Colleges and Schools  
35 East Gay Street, Suite 403  
Columbus, OH 43215-3138  
[scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx](http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx)

Ohio Board of Regents  
30 East Broad Street, 36th Floor  
Columbus, OH 43215-3414

Ohio Attorney General  
Consumer Protection Section  
30 East Broad Street, 14th Floor  
Columbus, OH 43215-3400  
[www.ohioattorneygeneral.gov/About-AG/File-a-Complaint](http://www.ohioattorneygeneral.gov/About-AG/File-a-Complaint)

**OKLAHOMA** Oklahoma State Regents for Higher Education  
655 Research Parkway, Suite 200  
Oklahoma City, OK 73104

Oklahoma State Board of Private Vocational Schools  
3700 Classen Boulevard, Suite 250  
Oklahoma City, OK 73118-2864

Oklahoma Office of the Attorney General  
Consumer Protection Unit  
Attn: Investigative Analyst  
313 North East 21st Street  
Oklahoma City, OK 73105  
[oag.ok.gov/oagweb.nsf/ccomp.html](http://oag.ok.gov/oagweb.nsf/ccomp.html)

**OREGON** Oregon Office of Degree Authorization  
1500 Valley River Drive, Suite 100  
Eugene, OR 97401

Oregon Department of Education  
Private Career Schools Office  
255 Capitol Street NE  
Salem, OR 97310-0203  
[oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx](http://oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx)

Oregon Attorney General  
Financial Fraud/Consumer Protection Section  
1162 Court Street NE  
Salem, OR 97301-4096  
[justice.oregon.gov/consumercomplaints/](http://justice.oregon.gov/consumercomplaints/)

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**PENNSYLVANIA**

Pennsylvania Department of Education  
333 Market Street  
Harrisburg, PA 17126-0333

Office of Attorney General  
Bureau of Consumer Protection  
14th Floor, Strawberry Square  
Harrisburg, PA 17120

[www.attorneygeneral.gov/Quick\\_Links/Submit\\_a\\_Complaint\\_to\\_the\\_Attorney\\_General/](http://www.attorneygeneral.gov/Quick_Links/Submit_a_Complaint_to_the_Attorney_General/)

**PUERTO RICO**

Puerto Rico Council on Higher Education  
PO Box 1900  
San Juan, PR  
00910-1900 00910-1900

Puerto Rico Department of Justice  
PO 9020192  
San Juan, PR  
00902-0192 00902-0192

**RHODE ISLAND**

Rhode Island Board of Governors for Higher Education  
Shepard Building  
80 Washington Street  
Providence, RI 02903

Rhode Island Department of Attorney General  
Consumer Protection Unit  
150 South Main Street  
Providence, RI 02903  
[riag.wufoo.com/forms/q1851amb1bdd4d5/](http://riag.wufoo.com/forms/q1851amb1bdd4d5/)

**SOUTH  
CAROLINA**

South Carolina Commission on Higher Education  
1333 Main Street, Suite 200  
Columbia, SC 29201

[www.che.sc.gov/CHE\\_Docs/AcademicAffairs/License/Complaint\\_procedures\\_and\\_form.pdf](http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf)

**SOUTH DAKOTA**

South Dakota Board of Regents  
306 East Capitol Ave, Suite 200  
Pierre, SD 57501-2545

South Dakota Office of Attorney General  
Division of Consumer Protection  
1302 E Hwy 14, Suite 3  
Pierre, SD 57501-8053  
[consumer.sd.gov](http://consumer.sd.gov)

**TENNESSEE**

Tennessee Higher Education Commission  
404 James Robertson Parkway, Suite 1900  
Nashville, TN 37243

[tn.gov/assets/entities/thec/attachments/Complaint\\_Form\\_%28Rev.\\_12.16%29\\_1-26-17.pdf](http://tn.gov/assets/entities/thec/attachments/Complaint_Form_%28Rev._12.16%29_1-26-17.pdf)

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### **TEXAS**

Texas Workforce Commission  
Career Schools and Colleges, Room 226-T  
101 East 15th Street  
Austin, TX 78778-0001  
[twc.state.tx.us/svcs/propschools/ps401a.pdf](http://twc.state.tx.us/svcs/propschools/ps401a.pdf)

Texas Higher Education Coordinating Board  
1200 East Anderson Lane  
Austin, TX 78752

Office of the Attorney General  
Consumer Protection Division  
PO Box 12548  
Austin, TX 78711-2548  
[www.oag.state.tx.us/consumer/complaintform.pdf](http://www.oag.state.tx.us/consumer/complaintform.pdf)

### **UTAH**

Utah Division of Consumer Protection  
160 East 300 South  
Salt Lake City, UT 84111  
[consumerprotection@utah.gov](mailto:consumerprotection@utah.gov)  
[consumerprotection.utah.gov/complaints/index.html](http://consumerprotection.utah.gov/complaints/index.html)

### **VERMONT**

Vermont Department of Education  
State Board of Education  
Vermont Department of Education  
120 State Street  
Montpelier, VT 05620-2501

Vermont Attorney General's Office  
109 State Street  
Montpelier, VT 05609-1001

### **VIRGINIA**

State Council of Higher Education for Virginia  
101 North 14th Street  
James Monroe Building  
Richmond, VA 23219  
[communications@schev.edu](mailto:communications@schev.edu)  
[schev.edu/index/students-and-parents/resources/student-complaints/student-complaint-form](http://schev.edu/index/students-and-parents/resources/student-complaints/student-complaint-form)

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## **WASHINGTON**

Washington Higher Education Coordinating Board  
917 Lakeridge Way  
PO Box 43430  
Olympia, WA 98504-3430  
[dainfo@hecb.wa.gov](mailto:dainfo@hecb.wa.gov)  
[wsac.wa.gov/student-complaints](http://wsac.wa.gov/student-complaints)

Washington Workforce Training and Education Coordinating Board  
128 10th Avenue SW  
PO Box 43105  
Olympia, WA 98504-3105  
[workforce@wtb.wa.gov](mailto:workforce@wtb.wa.gov)  
[wtb.wa.gov/PCS\\_Complaints.asp](http://wtb.wa.gov/PCS_Complaints.asp) (instructions)

Washington State Office of the Attorney General  
1125 Washington Street SE  
PO Box 40100  
Olympia, WA 98504-0100  
[fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx](http://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx) (complaint form)

## **WEST VIRGINIA**

West Virginia Higher Education Policy Commission  
1018 Kanawha Blvd East, Suite 700  
Charleston, WV 25301-2800

Community and Technical College System of West Virginia  
1018 Kanawha Blvd. East, Ste. 700  
Charleston, WV 25301

West Virginia Office of the Attorney General  
Consumer Protection Division  
PO Box 1789  
Charleston, WV 25326-1789  
[wago.gov/pdf/general-consumer-complaint-form.pdf](http://wago.gov/pdf/general-consumer-complaint-form.pdf)

## **WISCONSIN**

Wisconsin Educational Approval Board  
30 W. Mifflin Street, 9th Floor  
PO Box 8696  
Madison, WI 53708  
[eabmail@eab.state.wi.us](mailto:eabmail@eab.state.wi.us)  
[eab.state.wi.us/resources/complaint.asp](http://eab.state.wi.us/resources/complaint.asp)

## **WYOMING**

Wyoming Department of Education  
2300 Capitol Avenue  
Hathaway Building, 2nd Floor  
Cheyenne, WY 82002-0050

Attorney General's Office  
123 Capitol Building  
200 W. 24th Street  
Cheyenne, WY 82002

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