



**FULL SAIL UNIVERSITY**

## FLORIDA SARA COMPLAINT INFORMATION

*(FOR ONLINE STUDENTS)*

In the event the student feels the internal grievance process and response was not managed properly by the institution, the student may submit his or her complaint to the following:

**Florida Commission on Independent Education**

325 West Gaines Street, Suite 1414  
Tallahassee, FL 32399-0400

**Commissioner@fldoe.org**

**[www.fldoe.org/sara/student-concerns.shtml](http://www.fldoe.org/sara/student-concerns.shtml)**

Distance Education students, who have completed the **internal institutional grievance process** and the **applicable state grievance process**, may appeal non-instructional complaints to the FL-SARA PRDEC Council. For additional information on the complaint process, please visit: **[www.fldoe.org/sara/student-concerns.shtml](http://www.fldoe.org/sara/student-concerns.shtml)**